# Torres, Ortega and House

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September 15, 2026

Emily White
Repository service owner
Torres, Ortega and House / Operations
709 Castro Garden Apt. 331
Cheyenne, WY 82029

## Re: Response: Search index and record visibility

Reference: COR-255761

Dear Emily White,

### Purpose of this letter

This letter responds to the matter under the stated reference and records the handling position that follows from the available evidence. Subject: Search index and record visibility

Trigger: A record exists in the source repository but search results are missing, stale, duplicated, or inconsistent with the source. Scope: The review compares source identifiers, indexing filters, deletion state, analyzers, queue checkpoints, and search results for a bounded record population.

### Recorded basis

The response separates the source observation, operating constraint, and decision so that each can be checked on its own terms. Evidence: A taxonomy update made category null for older records, and the indexer excludes records whose category is null. The records remain in the repository but disappear from ordinary search.

Constraint: Staff need the current record before search reconciliation is complete. Limitation: Search is a discovery layer; a result count or ranking does not establish that every source record is indexed, current, or the authoritative record.

### Action requested

Please review the proposed correction and return the next action or explain why it cannot yet be performed. Correction: Define the indexing behavior for an absent category and reprocess the affected records without changing their source classification.

Decision under review: Provide a direct repository retrieval route and label the search result as an open visibility exception. Next step: Give the repository owner the missing identifier or query terms and record whether the direct route was usable.

## Reply and verification

State whether the response is accepted, qualified, or still awaiting evidence, and identify the responsible follow-up. Verification: Search for a controlled record with a null category and compare its source identifier, indexed fields, and result visibility.

Please reply by September 18, 2026. Reply to Scott Duran by quoting COR-255761; if a written response cannot be sent, call (202) 555-0105.

Yours sincerely,

Scott Duran
Information retrieval coordinator